

COVID-19 SPECIFIC FAQ'S*

*(*Answered using guidelines provided by the British Government and NHS as of July 2020. These guidelines are subject to change, as circumstances progress)*



WHERE MUST I WEAR A MASK, WHEN OUT IN PUBLIC?

As of 24 July 2020, the British Government announced that it is mandatory for members of the public to wear face coverings in shops and supermarkets, as well as public transport, where they were already required.

Failure to wear a face covering in these places, will be seen as breaking the law. Civilians are also strongly recommended to wear face coverings in other enclosed public spaces.

IS THE POSTAL SERVICE BETWEEN HONG KONG AND THE UK AFFECTED?

Delays in international postal services should be expected, due to a lack of available transport links and suspension of certain country's postal services.

On the 20th July 2020, Hong Kong Post advised special working arrangements, to reduce the spread of COVID-19. When sending items between Hong Kong and the UK, postal delays of up to three months can be expected.

WILL ALL SHOPS BE ACCEPTING CASH PAYMENTS?

Please be aware that several shops in the UK are currently only accepting cashless payments. This is due to the increased contamination risk of handling notes and coins.

HOW MANY PEOPLE CAN I SOCIALISE WITH, OUTSIDE?

Support bubbles are regarded as an exclusive group, who are not required to social distance when together. Support bubbles should not be changed, once formed.

People within the same support bubble can be regarded as one household. The idea of a support bubble differs from School to School. However, a support bubble is frequently viewed as a Boarding House community, in several UK Boarding Schools.

□ WHEN SHOULD I GET A CORONAVIRUS TEST?

The NHS recommends that you should be tested within the first 5 day of having coronavirus symptoms. Common symptoms include:

- High temperature
- A new, continuous cough
- A loss, or change, to your ability to smell or taste

Whilst awaiting your test results, you, as well as those in your support bubble, should self-isolate. It is also recommended that you are tested, if you are living with a person/in close contact with a person, who has symptoms.

□ HOW CAN I BE TESTED FOR CORONAVIRUS?

You can either be tested for coronavirus using a home test kit, or by visiting your local test site. You must be tested within the first five days of having symptoms. Please be aware that a home test kit is only appropriate for the first 1-4 days of having symptoms. By day 5, you must visit a test site.

The test involves taking a swab from inside your nose, and back of your throat, using a long cotton bud. Parents and guardians must do the swab test for children aged 11, or under.

Order a home kit through the Gov.UK website:
<https://self-referral.test-for-coronavirus.service.gov.uk/antigen/name>

Or call 119 (England, Wales, Northern Ireland), or 0300 303 2713 (Scotland).

USEFUL LINKS FOR FURTHER INFORMATION:

<https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do>

<https://www.nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing/get-a-test-to-check-if-you-have-coronavirus/>

https://personal.help.royalmail.com/app/answers/detail/a_id/5317/~/-international-incident-bulletin